

Protecting Your Digital Identity

Do you protect your digital identity? In a digital world where finances and reputations are integrated into your digital identity, it is important to take proactive steps to prevent fraudsters from taking YOUR money.

Tips

These tips will help you protect your digital identity.

1. Use a **strong password**. Make sure you aren't using common elements such as a phone number, date of birth, or a set of sequential numbers. Instead, include numbers, letters, and special characters (!\$%&) to make your password harder for fraudsters to obtain. Use a passphrase to help you remember those complex passwords.
2. Enable **multi-factor authentication (MFA)** on "important" accounts. These accounts include online banking, social media, and email accounts associated with financial services (e.g., PayPal, online banking, etc.). Any form of MFA is better than none. Use an MFA app instead of email or text for a more secure account.
3. Use a **reputable password manager**. In a digital world, we all have numerous online accounts. Especially for important accounts, use a reputable password manager to create and store your passwords. Don't forget to follow the password manager's security guidance to protect your account.
4. **Update your contact information**. Ensure that each of your important accounts has updated phone numbers, email addresses, and addresses on file where applicable. If you ever lose access to your important accounts, this information will be needed to prove your identity and regain control. Don't forget to update this information when you get a new address, phone number, or email address.

STAR is committed to your financial security and privacy. For more tips and information, please visit [STAR's security page](#). STAR also has a dedicated Fraud team ready to assist with any fraud-related matters.